



Real World Testing Plan

GENERAL INFORMATION

Plan Report ID Number:

Developer Name: Cyfluent

Product Name(s): Cyfluent

Version Number(s): 3.2.9

Certified Health IT: 0015ET7SML1PUC3

Product List (CHPL) ID(s): 15.04.04.2975.Cyfl.03.00.1.190813

Developer Real World Testing Page URL: [https://www.cyfluentphr.com/ Files/CURES/](https://www.cyfluentphr.com/Files/CURES/)

REAL WORLD TESTING SUMMARY

- Justification: Real World Testing is intended to verify that deployed Certified Health IT continues to perform as intended by demonstrating that certified capability for interoperability and data exchange is successfully utilized in the real world. We intend to demonstrate the required certified capabilities are effective by showing real time usage of eRx transactions by our providers which will be performed by examining reports from our eRx partner and comparing them to our logs.
- Test Methodology: Transmission logs from Change Healthcare will be reviewed in comparison to Cyfluent's transmission logs.
- Expected Outcome(s): We expect that there will be high utilization by our providers with high success rate.

JUSTIFICATION FOR REAL WORLD TESTING APPROACH

Use Case 1 Overview: E-Prescribing. Change Healthcare is Cyfluent's eRx provider. Real World Testing is intended to verify that deployed Certified Health IT continues to perform as intended by demonstrating that certified capability for interoperability and data exchange is successfully utilized in the real world.



STANDARDS UPDATES (INCLUDING STANDARDS VERSION ADVANCEMENT PROCESS (SVAP) AND UNITED STATES CORE DATA FOR INTEROPERABILITY (USCDI))

Standard (and version)	2017071
Date of ONC-ACB notification	April 2022

MEASURES USED IN OVERALL APPROACH

Measurement/Metric	Description
§ 170.315(b)(3) <i>Electronic prescribing</i>	i. <i>Create electronic prescriptions</i>
	ii. <i>Authorize refills</i>
	iii. <i>Track errors</i>

Care Setting

Care Setting	Justification
Ambulatory Care	Cyfluent has customers in numerous specialty settings, but will choose to use family practice due to the number of controlled substances that are prescribed

Expected outcomes

Measurement/Metric	Expected Outcomes
§ 170.315(b)(3) <i>Electronic prescribing</i>	Our expectation is there will be high utilization by providers with a high success rate.



SCHEDULE OF KEY MILESTONES

Key Milestone	Care Setting	Date/Timeframe
Release of documentation for the Real-World Testing to be provided to authorized representatives and providers. This includes surveys, specific instructions on what to look for, how to record issues encountered, and Customer Agreements.		December 2022
Collection of information as laid out by the plan for the period.		January 2023
Planned System updates to allow for collection of data after a SVAP update.		March 2023
Follow-up with providers and authorized representatives to understand any issues arising with the data collection.		Quarterly 2023
End of Real World Testing period/final collection of all data for analysis		January 2024
Analysis and report creation		January 2024
Submit Real World Testing report to ACB (Drummond)		February 2024

ATTESTATION

This Real World Testing plan is complete with all required elements, including measures that address all certification criteria and care settings. All information in this plan is up to date and fully addresses the health IT developer's Real World Testing requirements.

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Dan Schneider (Oct 31, 2022 12:10 EDT)

Date: 10/31/2022

Real World Test Plan_b3 2022

Final Audit Report

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